

## **Job Description:**

## **Human Resources Secretary**

Campus: Johannesburg Campus, American International School of Johannesburg

**Direct Supervisor:** Human Resources Manager

Starting Date: ASAP

## QUALIFICATION

Matric Qualification

- Knowledge of principles and practices of office coordination.
- Knowledge of basic principles and practices of record keeping.
- Excellent command of the English language, including spelling, grammar and punctuation.
- Previous experience in similar role.
- Knowledge and principles of Human Resources Practices.
- Knowledge and experience on VIP Premier HR database system

**JOB GOAL** Provide support to the Human Resources Office.

## PERFORMANCE RESPONSIBILITIES

- 1. Act as the Human Resources Secretary by greeting visitors to the Human Resources Office.
- Answer and forward calls within the Human Resources Office.
- 3. Perform general secretarial duties for the Human Resources Office.
- 4. Perform private / confidential secretarial filing for the Human Resources Office.
- 5. Prepare, correlate and monitor payment requisitions and signatures for same.
- 6. Answer questions from and act as liaison between the Human Resources Manager and employees, should the Human Resources Manager be unavailable.
- 7. Assist employees with their requests.
- 8. Schedule appointments for the Human Resources Manager, as may be required from time to time.
- 9. Prepare the boardroom or meeting room for meetings and arrange for refreshments.
- 10. Assist in preparation of contract drafts and revisions and maintain master template for all contract formats.
- 11. Maintain a confidential system for personnel records for all school employees in order to provide a comprehensive, efficient, accurate and current record of all matters pertinent to employment, transfer, tenure, retirement, leave, and promotion.
- 12. Maintain current and historical databases for personnel records.
- 13. Prepare and maintain all school position job descriptions in a consistent format and work with the Human Resources Manager and department supervisors to ensure that employees know and understand the duties and expectations of their jobs.

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- 14. Work with the Human Resources Manager to implement the staff evaluation process, and receive and file evaluations from department supervisors.
- 15. Advise the Human Resources Manager regarding all matters that involve conflict between employees.
- 16. Assist in the development of Human Resources policies and regulations.
- 17. Maintain and follow Human Resources policies, regulations and procedures related to the function, rights and responsibilities of all staff.
- 18. Ensure that all staff members are aware of the Human Resources policies and regulations, and that employees have access to the Handbooks when needed.
- 19. Work to improve communication, cooperation and planning in the Human Resources Office.
- 20. Certify eligibility of employees for the school health and dental plans and registration of employees in medical plans.
- 21. Liaise with medical insurance providers, both local and overseas, to register new employees, withdraw resigning employees, and provide assistance in solving problem claims.
- 22. Assist with solving problem medical claims.
- 23. Maintain current and historical databases for employee attendance records.
- 24. Assist with the preparation and submission of applications for renewal of work, study and accompanying permits to the Department of Home Affairs.
- 25. Prepare and distribute annual Employment Agreements.
- 26. Assist in obtaining quotes for annual home leave airfare and payment of same.
- 27. Assist overseas employees (shipping, demobilization, airfare, etc.) as they demobilize from South Africa.
- 28. Assist with transitional support for new overseas hire teachers (housing, orientation, obtaining vehicles, shipping, air travel, settling in allowance, etc.)
- 29. Assist in the preparation of new houses for occupation, including maintenance, cleaning and furniture.
- 30. Assist in the preparation of new staff housing kits, including linens, crockery, cutlery, pots and pans, etc.
- 31. Assist in the organization and conduction of new staff orientation.
- 32. Assist in preparation for annual recognition of Support Services Staff appreciation.
- 33. Preparation of Verification of Employment letters as required.
- 34. Assist in the arrangements that need to be made for any maintenance related issues at any of the properties leased by the School for overseas staff.
- 35. Maintain an accurate record of all properties leased by the School for overseas staff.
- 36. Provide switchboard coverage and act as School Receptionist in the absence of the regular Receptionist.
- 37. Be familiar with and keep updated on Labor Law regulations and Basic Conditions of Employment regulations.
- 38. Maintain the HR database of employee information.
- 39. Use discretion and maintain confidentiality at all times.
- 40. Any other duties as may be assigned by the School Director or the Human Resources Manager.

**SCHOOL HOURS** 7:30 am to 4:00 pm Monday, through Friday.

**CONTACT**For more information, contact Rhonda Russ, Human Resources Manager at <a href="mailto:rruss@aisj-jhb.com">rruss@aisj-jhb.com</a>. All interested candidates are to submit their CV together with a letter of interest to <a href="mailto:recruitment@aisj-jhb.com">recruitment@aisj-jhb.com</a>, for the attention of Rhonda Russ.